

Follow-up Customer Notification

ACHC24-06.B.OUS

Atellica CH Analyzer

Atellica CI Analyzer

Title	Resolution of Atellica CH Lactate_3 (Lac_3) Onboard Reagent Instability
Date Issued	May-2026

Products	Assay	Test Code	Siemens Material Number/Unique Device Identification	Lot Number
	Atellica CH Lactate_3 (Lac_3)	Lac_3	11537218/00630414610979	All lots

Issue Description Siemens Healthineers has updated the Atellica CH Lactate_3 (Lac_3) Instructions for Use (IFU) to specify a 14-day pack calibration interval to ensure optimal onboard reagent stability and consistent performance. This updated calibration interval is implemented in Atellica Solutions software version 1.31.0 or higher for Atellica CH analyzers and will be implemented in the next release of Atellica CI software for Atellica CI analyzers.

- Customer Actions**
- Once Atellica Solutions software version 1.31.0 or higher is installed on Atellica CH, or once the applicable Atellica CI software version, or a later version implementing this update is installed on Atellica CI, you may discontinue the actions outlined in ACHC24-06.A.OUS.
 - Retain this letter with your laboratory records and forward this letter to those who may have received the product.
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Single Registration Number (SRN) US-MF-000016560

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