

# Follow-up Customer Notification

AIMC 24-03.B.OUS

**Atellica IM Analyzer**  
**ADVIA Centaur XP System**  
**ADVIA Centaur XPT System**

<b>Title</b>	Resolution: Potential for Invalid Calibrations with Atellica IM and ADVIA Centaur Systems Rubella IgG Assay													
<b>Date Issued</b>	May-2026													
<b>Products</b>	<table border="1"><thead><tr><th>Assay</th><th>Test Code</th><th>Siemens Material Number/ Unique Device Identification</th><th>Kit Lot Number</th></tr></thead><tbody><tr><td>Atellica IM Rubella IgG</td><td>Rub G</td><td>10995670 / 00630414600529</td><td rowspan="2">kit lots ending in 257 and above</td></tr><tr><td>ADVIA Centaur Rubella IgG</td><td>Rub G</td><td>10310283 / 00630414201412</td></tr></tbody></table>	Assay	Test Code	Siemens Material Number/ Unique Device Identification	Kit Lot Number	Atellica IM Rubella IgG	Rub G	10995670 / 00630414600529	kit lots ending in 257 and above	ADVIA Centaur Rubella IgG	Rub G	10310283 / 00630414201412		
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ADVIA Centaur Rubella IgG	Rub G	10310283 / 00630414201412												
<b>Issue Description</b>	<p>Siemens Healthineers is communicating the resolution to Customer Notification AIMC 24-03.A.OUS (Potential for Invalid Calibrations with Atellica IM and ADVIA Centaur Systems Rubella IgG Assay, released 2024-08-21) regarding the potential for invalid calibrations with Atellica IM and ADVIA Centaur XP/XPT Rubella IgG (Rub G) assay due to low calibrator RLU %CV failures.</p> <p>Siemens Healthineers has resolved the issue of failed low calibrator RLU %CVs for the Atellica IM and ADVIA Centaur XP/XPT Rub G assay by implementing an improvement to a specification that encompasses the assay's calibrator variability more accurately, starting with the Atellica IM and ADVIA Centaur XP/XPT Rub G kit lots listed in the table above.</p>													
<b>Customer Actions</b>	<ul style="list-style-type: none"><li>• If using product(s) listed in original Field Action letter AIMC 24-03.A.OUS, continue following the guidance stated in that Field Action letter.</li><li>• Please retain this letter with your laboratory records and forward this letter to those who may have received the product.</li></ul>													
<b>Resolution</b>	<p>Atellica IM and ADVIA Centaur XP/XPT Rub G kit lots listed in the table above incorporate the resolution to this issue.</p> <p>If you have any questions, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.</p>													
<b>Single Registration Number (SRN)</b>	US-MF-000016560													

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